

Identifying the Software Version in a GX-Series GPS

These instructions are intended to assist you in determining if a GX-Series GPS or GPS/Comm is running software version 3.0 to 3.4. Units with any of these software versions should be updated to version 3.5 as per the instructions of Service Bulletin 561-4002-001. Please follow the steps listed below. (Illustrations show a GX55 GPS, but the procedure applies equally to all GX-Series products.)

Apply power to the unit and allow it to self test. At the completion of the self test the unit will be in the NAV mode as shown below.



Press the System Key (SYS) three times. The unit will now be in the System Mode as shown below.



Turn the Large Knob one click clockwise. The unit will be at the System Info section of the System Mode as shown below. Press ENTER.



Turn the Large Knob one click clockwise to the display depicted below. The GX unit software is displayed on the middle line in one of two different ways. Either the GX S/W version number will be displayed or the part number of the software is displayed as in the example below. The last two digits of the part number are the software version. (This example shows a GX55 with software version 3.1.) If these two digits are between “30” and “34,” the GX has one of the affected software versions and should be updated according to the instructions in Section 3 of the service bulletin.



If the displayed software version is “35,” the unit already has current software and no additional action is necessary. A unit displaying a software version below “30” does not have an affected software version and the Service Bulletin does not apply.

If you have any questions about checking the software version of a GX-Series product please contact Garmin AT customer support at one of the following numbers:

USA: 800-525-6726

Canada: 800-654-3415

International: 503-391-3411